



Bank Customer services

Question - 1

What is your gender?

- Male
- Female
- Other

If other, Please specify

Question - 2

Please select your age range.

- Under 18
- 18-24
- 25-30
- 31-35
- 36-41
- Over 41

Question - 3

Which branch do you usually visit?

Drop down menu

Question - 4

How would you say you feel about your most recent experience at our branch?

- Extremely satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Extremely Dissatisfied

Question - 5

Please rate your level of agreement with the following statements about the services you received at our branch.

Strong Disagree	Disagree	Neither	Agree	Strongly Agree	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Our staff was friendly and courteous
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The branch staff which you interacted with understood your requirements
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The branch staff was able to resolve your issues, if there were any

Question - 6

How likely is it that you will recommend Bank Name to a friend or a colleague?

0 1 2 3 4 5 6 7 8 9 10

Question - 7

Is there any other feedback
which you would like to share?

Thank you for participating in our survey! Your response will help us improve our customer services further.