



Boost the Performance of your Surveys

With its efficient method of data collection from different channels, the Voxco Command Center™ platform simplifies the management and enhances the performance of your surveys. Its unique console is easy to set up, and with all the results stored in one centralized database, analysis and reporting are a breeze.

Main Reasons for Using It

- Benefit from a powerful, user-friendly solution
- Raise your productivity
- Improve your response rates
- Reach respondents anywhere
- A complete all-in-one solution for multichannel and mixed mode surveying



Telephony

Telephone Survey Software

- With over 30 years of experience in telephone surveys, Voxco provides a powerful yet user-friendly solution that offers a large range of tools to improve fieldwork and call center management.

Predictive Dialer

- Voxco's predictive dialer, Pronto™, is recognized as the market leader giving you real gains in interviewer productivity. It enables you to manage incoming and outgoing calls, recording, playing sound files, listening and remote monitoring.

Interactive Voice Response (IVR)

- An alternative to traditional telephone surveys, IVR allows you to run completely automated or mixed-mode telephone surveys with significantly reduced fieldwork costs.

Mobile

This solution enables you to do online and Face-to-Face surveys on mobile devices such as iPhone, iPad, BlackBerry, Android devices, etc.

Multichannel Data Collection Solution

Web

Web Survey Software

- Take full advantage of the power of multimedia content, reach those difficult respondents, run low cost surveys – it has never been easier than with our web solution.
- Smart features make life easier for your research analysts and supervisors – not only can they monitor several surveys at once and adjust the quotas in an instant, they can also update a questionnaire without stopping production.

Panel Management

- Panel management is indispensable when it comes to running web surveys. Our solution combines powerful tools to manage panels and samples along with an e-mailing system to send invitations and reminders.



Face-to-Face

Armed with advanced fieldwork controls, Voxco has designed and created a cutting-edge tool to collect data face-to-face. Manage information and updates remotely utilizing its secure web architecture. Our software features a powerful messaging system plus advanced quota and sample management. It also allows questionnaires to be modified during field operations.

Reporting

Reporting Tool

- Our intuitive interface enables you to produce reports quickly, set up the look and feel of your portals, and control access to specific users.

Feedback Reporting

- For your clients, getting feedback from their employees and their own clients is crucial. With our reporting and distribution tool, you can organize, analyze, manage and provide access to your survey results with the utmost confidentiality and security.

Flexible Solutions for Collecting and Processing Data

- Market Research Institutes
- Social Research
- Call Centers
- Customer and Employee Feedback
- Political Opinion Polls
- Telemarketing

Voxco is member of:

